

COMMENTS RECEIVED FROM RETAIL/END USERS— FACT OR FICTION?

TENTH DOD/INDUSTRY SHELF-LIFE SYMPOSIUM
OCTOBER 22-23, 2003
NAVICP-MECHANICSBURG
DOD SHELF-LIFE BOARD NAVY ADMINISTRATOR
EXECUTIVE AGENT FOR DOD SHELF-LIFE
TRAINING PROGRAM AND EXTENSION SYSTEM

UNLIMITED REINSPECTIONS

WHEN THE END USER RECEIVES A CONTAINER WITH TEN EXTENSION LABELS ATTACHED, THERE IS NO HESITATION ON THE PART OF THE END USER TO OPEN THE CONTAINER AND UTILIZE ITS CONTENTS. IT HAS BEEN VISUALLY INSPECTED OR CERTIFIED LAB. TESTED.

USE OF IMPAC CARD

WHEN I BUY LOCALLY, I AM RECEIVING THE FRESHEST STOCK AVAILABLE, AND I CAN ALWAYS CHECK THE QUALITY STATUS LIST OR CALL THE IM TO VERIFY THE MATERIAL IS STILL USABLE.

***IDENTIFICATION OF RECEIPT
OF DISCREPANT MATERIAL***

***WHEN THE CONTAINER MARKING
REFLECTS THE MATERIAL IS
PAST THE EXPIRATION DATE
OR THE INSPECTION/TEST
DATE, I ALWAYS NOTIFY THE
SHIPPING ACTIVITY WITH
WRITTEN DOCUMENTATION, AND
REQUEST CREDIT.***

GSA—WHAT'S HAPPENING?!

**I ALWAYS RECEIVE GSA-MANAGED
SHELF-LIFE MATERIAL WITH
PLENTY OF REMAINING SHELF
LIFE, CLEARLY MARKED WITH
NEW EXTENSION INFORMATION,
AND PROPER IDENTIFICATION
ARE ON THE CONTAINERS**